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PLAINTIFF'S COMPLAINT

Plaintiff Hair Club for Men, LLC ("Hair Club" or "Plaintiff") states and alleges for its claims against Defendant Maria Teresa De La Paz ("De La Paz" or "Defendant") as follows:

#### NATURE OF THE ACTION

Hair Club brings this Complaint seeking to prevent irreparable harm at

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the hands of its current employee, De La Paz, for her breach of the confidentiality provision contained in her agreement (the "Agreement") with Hair Club, her misappropriation of Hair Club trade secrets and confidential and proprietary information in violation of the California Uniform Trade Secrets Act, her conversion of Hair Club's personal property, her breach of her duty of loyalty to Hair Club, and her tortious interference with Hair Club's contractual relations and prospective economic advantages.

2. As a condition of De La Paz having the privilege to work for Hair

- Club and develop relationships with Hair Club's clients, De La Paz signed a confidentiality agreement that contained provisions prohibiting her from soliciting Hair Club clients upon employment termination and requiring her to refrain from using Hair Club's confidential and proprietary information for her own benefit. Despite De La Paz's Agreement with Hair Club, and while still employed by Hair Club, De La Paz started a calculated campaign to open up a competing business with Hair Club by unfairly and wrongfully soliciting Hair Club clients to use her services, inducing Hair Club's clients to cancel their membership contracts with Hair Club, or to not perform or use Hair Club's services pursuant to their contracts, using Hair Club's trade secrets and confidential and proprietary information to provide hair replacement services to Hair Club's clients, and converting Hair Club property for her own use.
- 3. De La Paz has taken the entire month of March 2011 off under the guise of caring for her ill mother. While taking leave from work, however, upon information and belief, De La Paz has been providing hair replacement services at a PLAINTIFF'S COMPLAINT

new business location while still employed by Hair Club. As a result of De La Paz's conduct, several of Hair Club's existing clients have cancelled their contracts with Hair Club, stopped using the services of Hair Club, and/or stopped performing under their contracts. In fact, at least twenty-four of Hair Club's Orange County customers have discontinued their business with Hair Club, and upon information and belief, at least some of these former clients now do business with De La Paz instead. Upon information and belief, at least one of these former clients has been seen getting hair services from De La Paz at a new business location - the same type of services that De La Paz provided this customer at the Hair Club center located in Orange County prior to his cancellation of his contract with Hair Club. In providing the hair services to Hair Club's former client, De La Paz is utilizing Hair Club's confidential information and trade secrets that she acquired only as a result of her employment with Hair Club. De La Paz also took Hair Club's valuable supplies while still employed by Hair Club and used them to perform services for Hair Club clients at her own business location.

- 4. Simply stated, De La Paz's conduct was calculating and made with willful disregard for her contractual and legal obligations. In addition to her contractual breaches, De La Paz engaged in a series of tortious actions in misappropriating Hair Club's confidential information and trade secrets and in breaching her common law duties of loyalty and confidentiality.
- Hair Club seeks temporary, preliminary, and permanent injunctive 5. relief against De La Paz to address her flagrant violation of her confidentiality covenant with Hair Club, to halt her misappropriation of Hair Club's trade secrets and confidential and proprietary information, to remedy her tortious interference with Hair Club's contracts with its customers, to cease her unfair competition, and to disgorge unjust enrichment gained as a result thereof. Specifically, Hair Club seeks a temporary, preliminary, and permanent injunction enjoining De La Paz from further breaches of her contractual and common law obligations to Hair Club DB1/66962527.1 -2-

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and ordering De La Paz to cease her unfair practice of trading on specific inside knowledge regarding Hair Club's hair replacement techniques.

6. De La Paz's conduct has damaged Hair Club's business, goodwill, and existing and prospective customer relationships and without injunctive relief, Hair Club's business will continue to suffer irreparable harm.

#### **PARTIES**

- 7. Hair Club is a Delaware limited liability company with its principal place of business in Boca Raton, Florida. Hair Club owns and operates hair-loss treatment centers throughout the United States, including a facility located at 431 S. Batavia Street, Suite 201, Orange, California 92868. The sole member of Hair Club is Hair Club for Men, Ltd., Inc. Hair Club for Men, Ltd., Inc. is a corporation incorporated and existing under and by virtue of the laws of Florida with its principal place of business in Boca Raton, Florida.
- 8. Upon information and belief, De La Paz is a citizen of the State of California with her principal residence located in Whittier, California.

#### **JURISDICTION AND VENUE**

- 9. The Court has subject matter jurisdiction over Hair Club's claims pursuant to 28 U.S.C. § 1332(a), in that complete diversity of citizenship exists between Hair Club and De La Paz and the amount in controversy, exclusive of interest and costs, exceeds \$75,000.
- 10. Venue is proper in this Court pursuant to 28 U.S.C. § 1391, because Hair Club is informed and believes and thereon alleges that De La Paz resides in Los Angeles County, which is encompassed within the Central District of California. Venue is also proper in this Court, because Hair Club and De La Paz entered into a contract that was to be performed within this District and all of the events giving rise to this action occurred within this District, including, but not limited to, De La Paz's conversion of Hair Club's personal property, De La Paz's

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misappropriation of Hair Club's trade secrets, and De La Paz's breach of her written contract.

#### GENERAL ALLEGATIONS

 11. Hair Club provides a variety of hair replacement services, including non-surgical hair replacement systems, non-surgical topical hair loss prevention and restoration programs, and, in some locations, surgical transplants.

12. De La Paz started employment with Hair Club as a Stylist/Technician on about February 2, 1999. As of date of this Complaint, De La Paz currently remains on Hair Club's payroll.

13. In consideration for her employment with Hair Club, De La Paz executed a valid and enforceable Agreement. (See Agreement, attached hereto as Exhibit 1.)

14. In the performance of her duties as a Stylist/Technician, De La Paz consulted with prospective Hair Club members between in-person treatments and interacted directly with clients receiving treatment from Hair Club. De La Paz also maintained contacts with those members to ensure their continued satisfaction with those services and, as a corollary, to promote continued membership in the Hair Club.

15. As part of her duties as a Stylist/Technician, De La Paz was given the opportunity to have close contact with Hair Club clients. Hair Club provides its clients with a setting that affords the clients a private, discreet experience. Specifically, De La Paz met regularly with customers at the Orange County Hair Club Center in a private room that is not opened to the public. De La Paz was afforded the opportunity to be Hair Club's "public face" with respect to customers –

afforded the opportunity to be Hair Club's "public face" with respect to customers procured and developed at great expense by Hair Club.

16. De La Paz was also the beneficiary of Hair Club's significant investment in marketing and advertising. Hair Club engages in an extensive television and web-based advertising campaign, has established a state-of-the-art

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internet site, and employs a telephone sales support team who, among other things, field calls from prospective members, follow-up on leads, and direct prospects to Hair Club locations such as the Orange County location.

- In order to provide effective services to customers, Hair Club routinely trains its stylists/technicians, like De La Paz, on Hair Club techniques and practices. Specifically, they learn detailed hair replacement methods that are unique to Hair Club and that constitute Hair Club trade secrets. These techniques are developed by Hair Club and marketed at great expense to Hair Club members. As part of her employment, De La Paz was trained and retrained in the latest Hair Club hair replacement methods.
- During her employment with Hair Club, De La Paz had access to Hair 18. Club's confidential information regarding, among other things, customer lists, confidential customer-specific information (telephone numbers, for example), hair replacement techniques, and pricing strategies. This information is the product of extensive work and expense by Hair Club and is highly valuable.
- 19. In order to protect its trade secrets and other confidential and proprietary information, and in consideration for employing De La Paz and providing her with access to such information, Hair Club required De La Paz to execute the Agreement, which contains, among other things, a non-solicitation covenant. Hair Club requires all employees, including prospective consultants and hair replacement stylists/technicians to agree to this non-solicitation covenant as a condition of their employment by Hair Club.
- Through the execution of this Agreement, De La Paz acknowledged 20. "that the Company's business of hair replacement is based largely on certain confidential information including, but not limited to, lists of past, current and prospective customers, price lists, lists of employees, and other records of the Company acquired, collected and classified as the result of a substantial outlay of money and time." (See Ex. 1, Agreement at § 3.)

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- 21. De La Paz further recognized "that the trade and goodwill of the Company with its customers has been established at a substantial cost to, and great effort on the part of the Company; that irreparable damage will result to the Company if such lists, records or information are obtained or used by any other person or competitor of the Company, or if said goodwill is diverted from the Company; and that [her] employment [wa]s... obtained ... based upon the trust and confidence reposed by the Company in [her] with respect to the proper use of such lists, records, and information solely for the Company's benefit." (See Ex. 1, Agreement at § 3.)
- 22. In addition, De La Paz acknowledged "that the giving of such employment affords [her] an opportunity to develop favorable relations with the customers of the Company and access to such confidential lists, records and information concerning the Company's business." (See Ex. 1, Agreement at § 3.)
- 23. Hair Club goes to great expense identifying and acquiring new clients, maintaining existing ones, and developing solid personal relationships between Hair Club employees and clients, all of which is a critical part of Hair Club's ability to retain existing customers for years. In particular, Hair Club goes to great lengths to ensure the confidentiality of its customers, many of whom prefer to remain anonymous. Indeed, great emphasis is placed on confidentiality in Hair Club's promotional materials. Thus, Hair Club's clients have come to expect that their names and contact information will be held in strictest confidence by Hair Club, and that their identifying information will not be used by current or former employees of Hair Club for the purpose of soliciting business.
- 24. In view of the foregoing and in consideration for her employment by Hair Club, De La Paz agreed, voluntarily and without objection, to the following:

During the term of my employment and thereafter, I will not at any time, directly or indirectly, use or disclose to any persons, except the Company and its duly authorized officers and employees entitled

thereto, the Company's and the Company's franchisee's and affiliate's customer lists (either past, present or prospective), price lists, lists of employees, and requirements for present and prospective customers as well as other records, statistics or other information acquired by me in the course of employment in any capacity whatsoever, or in any manner directly or indirectly aid or be party to any act, the effect of which will tend to divert, diminish or prejudice the goodwill or business of the Company or its franchisees and affiliates.

(See Ex. 1, Agreement at § 3(c).)

- 25. In the event of the termination of her employment for any reason, including resignation, De La Paz agreed to "return to the Company all of its property including, without limitation, the Company's customer lists (either past, present or prospective), price lists, lists of employees, requirement[s] for past, present or prospective customers of the Company, as well as other records, statistics or other information acquired by [her] in the course of [her] employment which is in [her] possession at the time of [her] termination." (See Ex. 1, Agreement at § 3(d).)
- 26. In the event of the termination of her employment for any reason, De La Paz also agreed not to "publicize (or allow any business with which [she is] associated) to publicize the fact that [she] was an employee of the Company or otherwise use the Company's name for any pecuniary gain." (See Ex. 1, Agreement at § 3(f).)
- 27. De La Paz further acknowledged that irreparable harm would result from any breach of the Agreement, and that Hair Club thus would be entitled to, among other things, injunctive relief:

I acknowledge that irreparable damage will result to the Company, its business and property, in the event of my breach of any of the covenants and assurances contained herein, and that I have been employed by the Company primarily in reliance upon my covenants and assurances herein contained, and I agree that in the event of my breach or default with respect to any of such covenants or assurances, the Company shall be entitled to an injunction restraining my violation

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of such covenants, in addition to any other remedies or damages which may be available to it.

(See Ex. 1, Agreement at  $\S 3(g)$ .)

Finally, De La Paz unequivocally agreed to reimburse Hair Club for 28. reasonable attorneys' fees and costs incurred in enforcing the terms of the Agreement:

In the event that the Company is compelled to file a complaint in any court of competent jurisdiction for an injunction, and/or an accounting and damages, and the Company is successful in such action, I will pay reasonable counsel fees and court costs in connection therewith.

(See Ex. 1, Agreement at § 3(g).)

- The confidentiality covenant entered into by De La Paz are valid and 29. enforceable under California law. The Agreement was entered into upon mutual agreement and De La Paz received valuable consideration, including but not limited to employment, continued employment, and access to Hair Club's trade secrets and other confidential and proprietary information in exchange for her covenants.
- 30. Around August 2010, De La Paz requested that Hair Club grant her intermittent leave under applicable family and medical leave laws to care for her ill mother. Hair Club granted De La Paz's request for intermittent leave and allowed her to take leave as needed to care for her mother beginning on August 31, 2010. Between August 31, 2010 and December 31, 2010, De La Paz took about five days of intermittent leave where she was away from work. De La Paz did not take any intermittent leave in January 2011. In February 2011, De La Paz took ten days of intermittent leave where she was away from work. As of March 25, 2011, De La Paz had taken twenty-one days of intermittent leave where she was away from work. In fact, at the time of the filing of this Complaint, De La Paz has not come into work at the Hair Club Orange County Center the entire month of March 2011.
- When they sign up for Hair Club services, clients enter into 31. membership contracts with Hair Club. Hair Club clients typically enter into year DB1/66962527.1

long contracts and pay agreed-upon contractual fees on a monthly basis depending on the level of service for which the client signs up. Since De La Paz's intermittent leave of absence went into effect in August 31, 2010, Hair Club's Orange County location has lost at least twenty-four clients who were serviced by De La Paz. These twenty-four clients cancelled their membership contracts with Hair Club without any prior warning or discussion. Hair Club has information indicating that many of Hair Club's clients have been solicited by De La Paz and now obtain hair replacement services from De La Paz.

- Upon information and belief, at least one of these former clients has 32. been seen receiving hair services from De La Paz at a new office location - the same type of services that De La Paz provided this customer when he was a Hair Club customer prior to his cancellation of his contract with Hair Club. Upon information and belief, the male customer was seated in a salon-type chair wearing a salon-type cape at the Whittier location with De La Paz present. Upon information and belief, the salon-type cape bore the trademarked insignia of a proprietary hair care product line owned by Hair Club.
- The office where De La Paz was observed providing services to a male 33. who recently cancelled his contract with Hair Club is located at 13710 Whittier Boulevard, Suite 202, Whittier, California 90605, less than twenty miles from Hair Club's Orange County office location. Upon information and belief, De La Paz is operating an active hair replacement business out of the Whittier location.
- 34. Stylists/Technicians are required to be licensed by the State Board of Cosmetology and must display a current license from the State Board of Cosmetology at the site where they perform services. The license must be renewed every few years. De La Paz's current license is usually displayed at the Orange County Hair Club center where she provides services to Hair Club's clients. In March 2011, while De La Paz was out on intermittent leave, a Hair Club employee noticed that the license displayed for De La Paz was not the current license, but an DB1/66962527.1 -9-

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older expired license. Upon information and belief, De La Paz removed her current license from the Orange County Hair Club center, replaced it with an expired version, and is using the current license at the Whittier location.

- Upon information and belief, De La Paz is using Hair Club trade 35. secrets and other confidential and/or proprietary information in the conduct of her business, including but not limited to Hair Club's hair replacement techniques, customer lists, confidential customer-specific information such as dimensions and specifications of client's non-surgical hair systems, detailed hair replacement methods that are unique to Hair Club, and confidential client billing information.
- De La Paz, while still employed and being compensated by Hair Club, 36. was simultaneously and competitively working at her new office location in Whittier. She also converted and misappropriated Hair Club's proprietary information and property, including, but not limited to, Hair Club capes and various other hair replacement products owned by Hair Club. Several heads of replace hair (known as "hair systems") are also missing for the clients serviced by De La Paz who have recently cancelled their contracts with Hair Club. In addition, two other clients who were serviced by De La Paz recently came into the Orange County Hair Club center for their scheduled appointments. Because De La Paz was not there at the time of their scheduled appointments (she was out on leave), another Hair Club Stylist/Technician was going to provide them services. The heads of hair for these clients, however, were also missing. At least one other head of hair for one of De La Paz's clients who is scheduled for an upcoming appointment is also missing.
- Upon information and belief, De La Paz also took from Hair Club 37. several containers of "ultra hold" adhesive. She also had access to information and charts containing highly confidential information such as customer-specific measurements, specifications, and systems used by those customers. De La Paz also had access to Hair Club's computer system containing confidential customer

information including customer telephone numbers, addresses, payment history, and membership information.

- 38. All of this conduct occurred while De La Paz was still employed by Hair Club. Upon information and belief, De La Paz has been working at the Whittier location during the month of March 2011, when she was absent from her job at Hair Club supposedly to care for her ill mother.
- 39. At least twenty-four former Hair Club customers have cancelled their memberships with Hair Club since De La Paz's request for intermittent leave of absence was granted on August 31, 2010. This is a highly unusual rate of cancellation. Upon information and belief, De La Paz has directly solicited the business of her Hair Club clients.
- 40. As described above, De La Paz has caused Hair Club to lose client and revenue, and, more important, damaged its reputation and goodwill. Unless and until this De La Paz's improper conduct is restrained, Hair Club faces additional harm in the future.

#### FIRST CLAIM FOR RELIEF

(Breach of Contract)

#### (Against De La Paz)

- 41. Hair Club hereby incorporates by reference and re-alleges the allegations of Paragraphs 1 through 40 as if fully set forth herein.
- 42. The Agreement is a duly executed and enforceable contract, giving rise to legal obligations between De La Paz and Hair Club. Pursuant thereto, De La Paz agreed, among other things, that she would not, directly or indirectly, use Hair Club's confidential and proprietary information for her own benefit.
- 43. The confidentiality covenant is valid and enforceable under California law.

- 44. Hair Club provided consideration for and fully performed its obligations under the Agreement by, among other things, employing De La Paz and teaching her proprietary hair replacement techniques during her employment.
- 45. De La Paz breached her obligations under the Agreement by, among other things, using Hair Club's proprietary and confidential information to perform services for Hair Club customers and working at a new location, in a hair replacement services business in competition with Hair Club. De La Paz's breach of her confidentiality covenant continues to this day, and will continue unless and until she is ordered to abide by the obligations to which she agreed when she executed the Agreement.
- 46. Hair Club has suffered damages as the direct and proximate consequence of De La Paz's breach of her covenant contained in the Agreement.
- 47. Hair Club is entitled to recover compensatory and consequential damages as a result of De La Paz's breach of the Agreement, and is further entitled to prospective injunctive relief to prevent her from engaging in further misconduct. (See Ex. 1, Agreement at § 3(g).)

#### SECOND CLAIM FOR RELIEF

### (Misappropriation of Trade Secrets)

#### (Against De La Paz)

- 48. Hair Club hereby incorporates by reference and re-alleges the allegations of Paragraphs 1 through 47 as if fully set forth herein.
- 49. A confidential and special relationship existed between Hair Club and De La Paz as a result of, among other things, her execution of the Agreement and Hair Club's conferring specialized knowledge and confidential information upon De La Paz. De La Paz knew of the confidential nature of the trade secrets. In addition, De La Paz agreed in writing to preserve the secrecy of Hair Club's confidential information and trade secrets.

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- 50. Hair Club's confidential and proprietary business information qualifies for trade secret protection under California law. Hair Club's business information derives independent economic value and gives Hair Club an advantage over its competitors because such information is not generally known to Hair Club's competitors or to others in the industry, and because it is not easily acquired through proper means by Hair Club's competitors or by others in the industry.
- 51. Hair Club has invested substantial time and money in developing this trade secret information, and Hair Club has taken and continues to take reasonable measures to protect and preserve the secrecy of its trade secrets. Access to Hair Club's trade secrets is given to Hair Club's employees only to the extent required by their positions and only upon their execution of Agreement similar to the one at issue in this case.
- 52. Upon information and belief, in breach of both the Agreement and California law, De La Paz misappropriated Hair Club's trade secrets using improper means by actually using them in the context of her performance of hair replacement services at the Whittier location. Among other things, De La Paz used confidential information relating to the identity of Hair Club customers, as well as the types of hair replacement methods and styling received.
- 53. Hair Club is informed and believes that De La Paz has wrongfully misappropriated and used Hair Club's trade secrets for her own benefit.
- 54. Hair Club has suffered and will continue to suffer damages as a direct and proximate result of the misappropriation of its trade secrets by De La Paz, for which it is entitled to recover damages from De La Paz pursuant to the California Uniform Trade Secrets Act and the common law.
- 55. De La Paz's conduct as alleged in this complaint has been wrongful, willful, and malicious. Accordingly, Hair Club is entitled to recover from De La Paz punitive damages, in addition to its actual damages, reasonable attorneys' fees, costs, and injunctive relief.

1 THIRD CLAIM FOR RELIEF 2 (Conversion of Personal Property) 3 (Against De La Paz) Hair Club hereby incorporates by reference and re-alleges the 4 56. allegations of Paragraphs 1 through 55 as if fully set forth herein. 5 While still employed by Hair Club, upon information and belief, De La 6 57. Paz surreptitiously and without authorization took property from Hair Club, 7 including as many of five hair replacement systems. Upon information and belief, 8 De La Paz also took several containers of "ultra hold" adhesive and at least one 9 salon-type cape, and used them for her own purposes. 10 De La Paz exercised dominion, ownership, and control over Hair 11 58. Club's personal property by using it in performing services competing with Hair 12 Club's, thereby permanently depriving Hair Club of the use of its personal property. 13 Hair Club has suffered damages as a result of De La Paz's actions. 14 59. De La Paz's actions were malicious, wanton, reckless, willful, and/or 15 60. oppressive and such conduct was outrageous as a result of the evil motive or 16 reckless indifference, thus entitling Hair Club to an award of punitive and 17 18 exemplary damages. 19 **FOURTH CLAIM FOR RELIEF** 20 (Breach of the Duty of Loyalty) 21 (Against De La Paz) 22 Hair Club hereby incorporates by reference and re-alleges the 61. allegations of Paragraphs 1 through 60 as if fully set forth herein. 23 De La Paz owed a common law duty of loyalty to Hair Club, separate 24 62. and distinct from the duties created by the Agreement, based on, among other 25 things, the special confidence reposed in her by Hair Club. 26 De La Paz breached this duty by, among other things, 27 63. misappropriating trade secrets, misusing confidential information, and soliciting 28 MORGAN, LEWIS & DB1/66962527.1 -14-PLAINTIFF'S COMPLAINT

BOCKIUS LLP ATTORNESS AT LAW IRVINE Hair Club clients and employees prior and subsequent to the end of her employment.

- 64. De La Paz further breached this duty by using Hair Club's confidential customer information, techniques, and trade secrets for the benefit of herself and a competing business. This conduct occurred while De La Paz was employed by Hair Club.
- 65. De La Paz failed to use her best efforts to promote and serve Hair Club while she was still employed. Hair Club is entitled to recover compensatory and consequential damages as a result of De La Paz's breach of loyalty. In addition, Hair Club is entitled to disgorgement of all compensation paid to De La Paz during the period that she was working with divided loyalties to Hair Club's detriment.
- 66. De La Paz's actions have caused and will continue to cause damage to Hair Club.
- 67. De La Paz's actions were malicious, wanton, reckless, willful, and/or oppressive and such conduct was outrageous as a result of the evil motive or reckless indifference, thus entitling Hair Club to an award of punitive and exemplary damages.

#### FIFTH CLAIM FOR RELIEF

# (Tortious Interference with Prospective Economic Advantage) (Against De La Paz)

- 68. Hair Club hereby incorporates by reference and re-alleges the allegations of Paragraphs 1 through 67 as if fully set forth herein.
- 69. At all times relevant hereto, Hair Club had valid and enforceable contracts with its clients. These contracts describe the type of hair replacement technique that will be used on the client and the price of the service. These contracts also carry a significant probability of future contracts and business, as most customers continue as clients on a long-term basis.

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- 70. Upon information and belief, De La Paz had knowledge of the existence of these contracts.
- Despite this knowledge, De La Paz intentionally solicited Hair Club 71. clients to leave Hair Club and obtain hair replacement services from her. De La Paz interfered with Hair Club's prospective economic advantage by, among other things, encouraging Hair Club clients to cancel their contracts with Hair Club. Many of these clients would have signed new contracts with Hair Club, upon the expiration of their current contracts, for continued hair replacement services.
- This intentional interference with the contractual relationships between 72. Hair Club and its customers has induced - and likely will continue to induce clients to cancel their contracts with Hair Club in the future. Moreover, this intentional interference was improper because, among other things, it was the product of De La Paz's breach of the Agreement and her duty of loyalty to Hair Club, and because it was the result of De La Paz's misuse of insider and/or confidential information.
- By engaging in the aforementioned tortious conduct with the intent to 73. do harm to Hair Club and its reputation and goodwill, De La Paz is intentionally attempting to interfere with Hair Club's ability to attract and retain customers and potential customers and wrongfully interfering with future business with these customers.
- Hair Club has suffered and will continue to suffer damages as a result 74 of De La Paz's actions.
- De La Paz's efforts to discourage clients and prospective clients from 75. using Hair Club and attempting to divert Hair Club's clients to her new business all while employed by Hair Club - damaged Hair Club's goodwill, existing business relationships, contracts, and prospective business relationships.
- De La Paz's actions were malicious, wanton, reckless, willful, and/or 76. oppressive and such conduct was outrageous as a result of the evil motive or DB1/66962527.1 -16-PLAINTIFF'S COMPLAINT

reckless indifference, thus entitling Hair Club to an award of punitive and exemplary damages.

#### SIXTH CLAIM FOR RELIEF

# (Tortious Interference with Contractual Relations)

#### (Against De La Paz)

- 77. Hair Club hereby incorporates by reference and re-alleges the allegations of Paragraphs 1 through 76 as if fully set forth herein.
- 78. At all times relevant hereto, Hair Club had valid and enforceable contracts with its clients. These contracts describe the type of hair replacement technique that will be used on the client and the price of the service.
- 79. Upon information and belief, De La Paz had knowledge of the existence of these contracts.
- 80. Despite this knowledge, De La Paz intentionally solicited Hair Club clients to leave Hair Club and obtain hair replacement services from her. De La Paz interfered with Hair Club's contracts by, among other things, encouraging Hair Club clients to cancel their contracts with Hair Club.
- 81. This intentional interference with the contractual relationships between Hair Club and its customers has induced clients to cancel their contracts with Hair Club in the future. Moreover, this intentional interference was improper because, among other things, it was the product of De La Paz's breach of the Agreement and her duty of loyalty to Hair Club, and because it was the result of De La Paz's misuse of insider and/or confidential information.
- 82. By engaging in the aforementioned tortious conduct with the intent to do harm to Hair Club and its reputation and goodwill, De La Paz intentionally interfered with Hair Club's current contracts with customers.
- 83. Hair Club has suffered and will continue to suffer damages as a result of De La Paz's actions.

- De La Paz's efforts to discourage clients from using Hair Club and 84. attempting to divert Hair Club's clients to her new business - all while employed by Hair Club - damaged Hair Club's goodwill, existing business relationships, contracts, and prospective business relationships.
- De La Paz's actions were malicious, wanton, reckless, willful, and/or 85. oppressive and such conduct was outrageous as a result of the evil motive or reckless indifference, thus entitling Hair Club to an award of punitive and exemplary damages.

#### SEVENTH CLAIM FOR RELIEF

#### (Fraud)

#### (Against De La Paz)

- Hair Club hereby incorporates by reference and re-alleges the 86. allegations of Paragraphs 1 through 85 as if fully set forth herein.
- During her employment, De La Paz requested that she be allowed to 87. take an intermittent leave of absence to care for her ill mother.
- Hair Club granted De La Paz's request for intermittent leave under the 88. Family and Medical Leave Act and California Family Rights Act on or about August 31, 2010.
- In March of 2011, De La Paz told Hair Club that she was taking time 89. off to care for her ill mother. In March 2011, De La Paz has taken at least twentyone days of intermittent leave where she was away from work.
- 90. Each time De La Paz requested a day off of work to care for her ill mother, she either told Hair Club employees and/or left messages for Hair Club employees that she was taking the time off to care for her mother. Upon information and belief, De La Paz has not been caring for her mother during all of the work time that she took off, but instead has been performing hair replacement services for Hair Club clients at a new location in Whittier and has been unfairly competing with Hair Club. Upon information and belief, De La Paz knew her DB1/66962527.1

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statements that she was going to care for her ill mother during all work time that she took off were false.

- 91. Hair Club relied on De La Paz's statements in agreeing to give her the time off. Had Hair Club known De La Paz was going to open a competing business, it would not have allowed the time off.
- 92. Hair Club has suffered and will continue to suffer damages as a result of De La Paz's fraudulent actions.
- 93. De La Paz's fraudulent actions were malicious, wanton, reckless, willful, and/or oppressive and such conduct was outrageous as a result of the evil motive or reckless indifference, thus entitling Hair Club to an award of punitive and exemplary damages.

#### EIGHTH CLAIM FOR RELIEF

(Unfair Competition)

#### (Against De La Paz)

- 94. Hair Club hereby incorporates by reference and re-alleges the allegations of Paragraphs 1 through 93 as if fully set forth herein.
- 95. Upon information and belief, De La Paz has wrongfully used Hair Club's confidential and proprietary information and trade secrets, including, but not limited to, techniques, processes, documents, customer contacts, and customer-specific confidential information, without Hair Club's consent, for her own individual benefit and to further her competitive endeavors.
- 96. By doing so, De La Paz is unfairly competing against Hair Club by taking advantage of her access to Hair Club's confidential and proprietary information and trade secrets.
- 97. In addition, De La Paz is unfairly competing against Hair Club by converting Hair Club property for her own use.
  - 98. De La Paz's actions are in commerce.

	R		
1	99. Ha	air Club has been harmed by	De La Paz's actions. De La Paz should
2		m further harming Hair Club	
3	100. In	addition, Hair Club is entitle	ed to the restitution of the value of its
4	property that D	e La Paz has converted for h	er own use.
5		PRAYER FO	R RELIEF
6	WHERE	FORE, Hair Club prays thi	s Court to enter judgment against De La
7	Paz and:		
8	1.	Permanently enjoin De La	Paz from using, disclosing, or
9	otherwise misar	propriating any of Hair Clu	b's trade secrets or other confidential or
10	proprietary info	rmation;	
11	2.	Prospectively enjoin De La	a Paz, for a period of two years
12	following the er	ntry of judgment against ther	n, from directly or indirectly soliciting
13	any Hair Club c	ustomers or employees;	
14	3.	Award Hair Club compens	satory damages of an amount to be
15	proved at trial;		
16	4.	Award Hair Club its costs	and attorneys' fees incurred in this
17	dispute;		
18	5.	Award Hair club exemplar	y and punitive damages;
19	6.	Award Hair Club pre- and	post-judgment interest; and
20	7.	Award Hair Club such other	er and additional relief as the Court
21	may deem just a	nd proper.	
22	Dated: March 3	1 2011	ODCAN I FUNG & DOCKING FAR
23	Dated, March 3	1, 2011 W	ORGAN, LEWIS & BOCKIUS LLP
24		D	ROL
25		By	Barbara J. Miller
26			Attorneys for Plaintiff HAIR CLUB FOR MEN, LLC
27			
28 Morgan, Lewis &	DB1/66962527.1	22	
,	,	-20-	DIADITIERIO COMO :

-20-

BOCKIUS LLP ATTURNEYS AT LAW IKVINE

PLAINTIFF'S COMPLAINT

# EXHIBIT 1



### NON-COMPETE AGREEMENT

In connection with my employment as leres Del of for HAIR CLUB FOR MEN, LTD. (the "Company"), I acknowledge and/or agree as follows:

- 1. I have been advised that it is the express policy of the Company that any employee who previously worked for a competitor shall not solicit former customers of the competitor. If the name of a former customer should arise as a new lead from an advertisement of the Company, it is permissible for me to solicit this customer using the Company's new lead; provided, however, before such former customer is solicited, I must call it to the attention of management of the Company. A violation of this policy of the Company may result in my immediate dismissal.
- 2. I have advised the Company that I have no present or previous agreements or understanding of a contractual nature, express or implied, with any previous employer, which would prevent me from accepting employment with the Company. I agree that should any previous employer dispute my right to accept employment with the Company, I will indemnify the Company with respect to any liability (including attorneys' fees) resulting from such a controversy.
- 3. I acknowledge that the Company's business of hair replacement is based largely on certain confidential information including, but not limited to, lists of past, current and prospective customers, price lists, lists of employees, and other records of the Company acquired, collected and classified as the result of a substantial outlay of money; that the trade and goodwill of the Company with its customers has been established at a substantial cost to, and great effort on the part of the Company; that irreparable damage will result to the Company if such lists, records or information are obtained or used by any other person or competitor of the Company, or if said goodwill is diverted from the Company; and that my employment is being obtained and is based upon the trust and confidence reposed by the Company in me with respect to the proper use of such lists, records, and information solely for the Company's benefit. I further acknowledge that the giving of such employment affords me an opportunity to develop favorable relations with the customers of the Company and access to such confidential lists, records and information concerning the Company's business. In consideration thereof, and in consideration of my employment by the Company I hereby agree that:
- a) In the event of the termination of my employment, at any time, whether by discharge or resignation or on account of any other reason, I will not for a period of two (2) years from the date of such termination engage in the business of hair to placement, on my own account, or become interested in such business directly or indirectly, as an individual, partner, stockholder, director, officer, clerk, principal, agent, employee, or in any other relation or capacity whatsoever, within a radius of ten (10) miles of any Hair Club center operated by the Company or any of its franchisees or affiliates.

Page 1

- b) In the event of the termination of my employment, at any time, whether by discharge or resignation or for any other reason, I will not for a period of two (2) years from the date of termination directly or indirectly solicit, circularize or aid in soliciting or circularizing (generally or specifically) any business relating to hair replacement from any customer or customers of the Company, and will not deal with, or provide hair replacement services to, any customers who have, within two (2) years prior to the cessation of my employment, dealt with the Company. In no event shall I be restrained from soliciting or servicing the Company's customers for a period beyond two (2) years after the termination of my employment.
- c) During the term of my employment and thereafter, I will not at any time, directly or indirectly, use or disclose to any persons, except the Company and its duly authorized officers and employees entitled thereto, the Company's and the Company's franchisee's and affiliate's customer lists (either past, present or prospective), price lists, lists of employees, and requirements for present and prospective customers as well as other records, statistics or other information acquired by me in the course of employment in any capacity whatsoever, or in any manner directly or indirectly aid or be party to any act, the effect of which will tend to divert, diminish or prejudice the goodwill or business of the Company or its franchisees and affiliates.
- d) Upon the termination of employment at any time, whethr by discharge or resignation or for any other reason, I will return to the company all of its property including, without limitation, the Company's customer lists (either past, present or prospective), price lists, lists of employees, requirement for past, present or prospective customers of the Company, as well as other records, statistics or other information acquired by me in the course of my employment which is in my possession at the time of my termination.
- e) In the event of the termination of my employment, I will not for a period of two (2) years from the date of such termination employ or seek to employ any person or persons employed or engaged by the Company without the consent of the Company or its franchisees or affiliates, as the case may be, or otherwise induce any such person to leave his or her employment.
- f) In the event of the termination of my employment, I will not publicize (or allow any business with which I am associated) to publicize the fact that I was an employee of the Company or otherwise use the Company's name for any pecuniary gain. Notwithstanding the foregoing, I may disclose the fact of my employment with the Company on resumes for bona fide prospective employment.

- g) I acknowledge that irreparable damage will result to the Company, its business and property, in the event of my breach of any of the convenants and assurances contained herein, and that I have been employed by the Company primarily in reliance upon my covenants and assurances herein contained, and I agree that in the event of my breach or default with respect to any of such covenants or assurances, the Company shall be entitled to an injunction restraining my violation of such covenants, in addition to any other remedies or damages which may be available to it. In the event that the Company is compelled to file a complaint in any court of competent jurisdiction for an injunction, and/or an accounting and damages, and the Company is successful in such action, I will pay reasonable counsel fees and court costs in connection therewith.
- h) The invalidity or unenforceability of any provision hereof shall in no way affect the validity or enforceability of any other provisions.
- 4. This Non-Compete Agreement between the Company and myself supercedes all previous Non-Compete Agreements.

HAIR CLUB FOR MEN, LTD.

Orange County	Ву:
770 The City Dr #4100	(HCM Representative)
Street Address  Orange CA 90868  City/State/Zip code	Jus Of The
City/State/Zipcode	(Employee)
Bolton D. and A. D. Markey	(DATE)

# UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

### NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District	Judge George H.	Wu and the assigned	discovery
Magistrate Judge is John E. McDermott.			

The case number on all documents filed with the Court should read as follows:

CV11- 2762 GW (JEMx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

[X]	Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012	Southern Division 411 West Fourth St., Rm. 1-053 Santa Ana, CA 92701-4516	Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501
Sub	sequent documents must be filed at the	following location:	
A co	py of this notice must be served with the a copy of this notice must be served o	ne summons and complaint on all dei on all plaintiffs).	endants (if a removal action is
		NOTICE TO COUNSEL	
=	All discovery related motions sho	Parties Appear State States St	of the Magistrate Judge

Failure to file at the proper location will result in your documents being returned to you.

AO 440 (Rev. 12/09) Summons in a Civil Action

UNITED STATES DISTRICT COU	RT
for the	

CENTRAL District of CALIFORNIA

HAIR CLUB FOR MEN, LLC, a Delaware limited liability company,

Plaintiff

V.

MARIA TERESA DE LA PAZ, an individual,

Defendant

Defendant

District of CALIFORNIA

CALIFORNIA

Civil Action No.

CV11-02762 GW (JEMx)

#### SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)
MARIA TERESA DE LA PAZ
9542 Rufus Avenue
Whittier, CA 90604-1038

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

Barbara J. Miller, SB#167223 Jennifer L. Bradford, SB#203871 MORGAN, LEWIS & BOCKIUS LLP 5 Park Plaza, Suite 1750 Irvine, CA 92614

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

		CLERK OF COURT		
Date:	MAR 3 1 2011	ROLLS ROYCE PASCHAE		
		Signature of Clerk or Deputy Clerk		
		1:51		

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

#### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(1))

This summons for (nam	e of individual and title, if any)		
was received by me on (date)			
I personally served	the summons on the individual	at (place)	
		on (date)	_ ; or
I left the summons a	at the individual's residence or	usual place of abode with (name)	
	, a person	of suitable age and discretion who resid	les there,
on (date)	, and mailed a copy to	the individual's last known address; or	
I served the summor	ns on (name of individual)		, who is
designated by law to acce	pt service of process on behalf	Of (name of organization)	
		on (date)	
Other (specify):			; or
My fees are \$	for travel and \$	for services, for a total of \$	
I declare under penalty of	perjury that this information is	true.	
Date:			
-		Server's signature	
		Printed name and title	
		Server's address	

Additional information regarding attempted service, etc:

## UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA

		Cl	VIL COVE	R SHEET		
1 (a) PLAINTIFFS (Check box if you are representing yourself ) DEFENDANTS						
HAIR CLUB FOR MI liability compan	EN, LLC, a Delaw ny	are lim	MARIA TERESA D	E LA PAZ, an	individual	
yourself, provide same.)	ddress and Telephone Number. I Ler/Jennifer L. E BOCKIUS LLP	-	•	Attomeys (If Known)		
Irvine, CA 926 949.399.7000	514					
	IOM (Disease No. 1)					
ii. basis of jurisdict	ION (Place an X in one box only	·.)	III. CIT	IZENSHIP OF PRINCIPA te an X in one box for plaint	L PARTIES - For Diversi	ty Cases Only
t U.S. Government Plaintí	ff 3 Federal Question Government Not	(U.S. a Party)	Citizen of T	PTF DEF		PTF DEF
2 U.S. Government Defend	lant X 4 Diversity (Indicat of Parties in Item	e Citizenship	Citizen of A	Another State 2 :	2 Incorporated and Princip of Business in Another S	pal Place X 5 5
	or ratios in item	111)	Citizen or S Foreign (	ubject of a 3 5	3 Foreign Nation	□ 6 □ 6
IV. ORIGIN (Place an X in	one box only )			outinity		
X 1 Original 2 Reme	oved from 3 Remanded fro Court Appellate Co		nstated or [ opened	5 Transferred from anot (specify):	her district  6 Multi- Distric Litigat	t Judge from
V. REQUESTED IN COM	PLAINT: JURY DEMAND:	☐ Yes	X No.(C	heck 'Yes' only if demanded	in complaint )	
CLASS ACTION under F.R.C				MONEY DEMANDED IN		
VI. CAUSE OF ACTION (	Cite the U.S. Civil Statute under	which you are	filing and w	rite a brief statement of cau	se. Do not cite jurisdiction	al statutes unless diversity.)
28 U.S.C. Section						~ .
	ace an X in one box only.)	T				
OTHER STATUTES	CONTRACT		ORTS	TORTS	PRISONER	LABOR
400 State Reapportionment	110 Insurance		AL INJURY		PETITIONS	710 Fair Labor
410 Antitrust 430 Banks and Banking	120 Marine	310 Air	plane	PROPERTY	510 Motions to	Standards Act
450 Commerce/ICC	140 Negotiable Instrument		plane Produc bility	t 370 Other Fraud 371 Truth in Lending	Vacate Sentence Habeas Corpus	720 Labor/Mgmt.
Rates/etc.	150 Recovery of	1 6	sault, Libel &	380 Other Personal	530 General	730 Labor/Mgmt.
460 Deportation	Overpayment &		nder	Property Damage	535 Death Penalty	Reporting &
470 Racketeer Influenced	Enforcement of		l. Employers'	385 Property Damage		Disclosure Act
and Corrupt Organizations	Judgment	340 Ma	bility	Product Liability		740 Railway Labor Act
480 Consumer Credit	151 Medicare Act		rine Product	BANKRUPTCY	550 Civil Rights	790 Other Labor
490 Cable/Sat TV	152 Recovery of Defaulted   Student Loan (Excl.	i	bility	422 Appeal 28 USC	555 Prison Condition	
810 Selective Service	Veterans)		tor Vehicle	158	FORFEITURE/	791 Empl. Ret. Inc.
350 Securities/Commodities/	153 Recovery of		tor Vehicle	423 Withdrawai 28	PENALTY	Security Act
Exchange	Overpayment of		duct Liability er Personal	USC 157 CIVIL RIGHTS	610 Agriculture	PROPERTY RIGHTS
875 Customer Challenge 12	Veteran's Benefits  160 Stockholders' Suits	Inju		441 Voting	620 Other Food & Drug	820 Copyrights 830 Patent
USC 3410	X 190 Other Contract	362 Per	sonal Injury-	442 Employment	625 Drug Related	840 Trademark
890 Other Statutory Actions 891 Agricultural Act	195 Contract Product		d Malpractice	443 Housing/Acco-	Seizure of	SOCIAL SECURITY
892 Economic Stabilization	Liability		sonal Injury- duct Liability	mmodations	Property 21 USC	861 HIA (1395ff)
Act	196 Franchise		estos Persona		881 G30 Liquor Laws	862 Black Lung (923)
893 Environmental Matters	REAL PROPERTY	Inju	ry Product	Disabilities -	640 R.R. & Truck	863 DIWC/DIWW (405(g))
894 Energy Allocation Act	210 Land Condemnation		oility	Employment	650 Airline Regs	864 SSID Title XVI
895 Freedom of Info. Act	220 Foreclosure	(*** <del>******</del>	RATION	446 American with	660 Occupational	865 RSI (405(g))
900 Appeal of Fee Determi- nation Under Equal	230 Rent Lease & Ejectment 240 Torts to Land		ralization	Disabilities - Other	Safety/Health	FEDERAL TAX SUITS
Access to Justice	240 Torts to Land 245 Tort Product Liability		lication eas Corpus-	440 Other Civil	ட் 690 Other	870 Taxes (U.S.
950 Constitutionality of	290 All Other Real Property		eas Corpus- n Detainee	Rights		Plaintiff or
State Statutes			er Immigratio			Defendant)  871 IRS - Third Party
			ons			26 USC 7609

CV-71 (05/08)

AFTER COMPLETING THE FRONT SIDE OF FORM CY-71, COMPLETE THE INFORMATION REQUESTED BELOW.

#### UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

	ES: Has this action	been previously filed in this	s court and dismissed, remanded or closed? X No Yes	
If yes, list case number(s): VIII(b). RELATED CASES	: Have any cases I	seen previously filed in this	court that are related to the present case? X No Yes	
If yes, list case number(s):	. Have any cases (	been previously fried in this c	court that are related to the present case? X No Yes	
Civil cases are deemed related (Check all boxes that apply)	A. Arise B. Call C. For c D. Invol	e from the same or closely rel for determination of the same ther reasons would entail sul we the same patent, trademan	lated transactions, happenings, or events; or e or substantially related or similar questions of law and fact; or estantial duplication of labor if heard by different judges; or or copyright, and one of the factors identified above in a, b or c also is present.	
IX. VENUE: (When complete (a) List the County in this Dis  Check here if the gover	triet; California Co	ounty outside of this District;	State if other than California; or Foreign Country, in which EACH named plaintiff resides.	
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country Delaware and Florida	
Check here if the govern	trict; California Co nment, its agencies	unty outside of this District; or employees is a named de	State if other than California; or Foreign Country, in which EACH named defendant resides. fendant. If this box is checked, go to item (c).	
County in this District:*  Los Angeles			California County outside of this District; State, if other than California; or Foreign Country	
(c) List the County in this Dist	trict; California Co	unty outside of this District; he location of the tract of la	State if other than California; or Foreign Country, in which EACH claim arose.	
County in this District:*	iation cases, use ti	ne location of the tract of is	California County outside of this District; State, if other than California; or Foreign Country	
Orange County a	and Los Ar	ngeles County	camonia county outside of this District, state, it other than Cantornia; or Foreign Country	
* Los Angeles, Orange, San Bo Note: In land condemnation cas	ernardino, Rivers	ide, Ventura, Santa Barbar	ra, or San Luis Obispo Counties	
X. SIGNATURE OF ATTORN	·	16-01		
The Stort of the Control of the Control	LI (OKTROTER	Barbara J. M.	iller Date March 31, 2011	
or other papers as required by	y law. This form, a	pproved by the Judicial Confe	information contained herein neither replace nor supplement the filing and service of pleadings erence of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)	
Key to Statistical codes relating	to Social Security	Cases:		
Nature of Suit Code	Abbreviation	Substantive Statement of	f Cause of Action	
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))		
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)		
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))		
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))		
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.		
865	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))			
CV-71 (05/08)		Civil	COVERSHEET	

CIVIL COVER SHEET

Page 2 of 2